



Session B

Leadership and Team Building



Wednesday, June 2, 2021  *Glacier Canyon Lodge, Wisconsin Dells*

What you'll learn

- Qualities that enable someone to lead effectively; the differences between leading effectively and managing well
- The characteristics of servant leadership and the value of servant leadership to a leader's effectiveness
- How to empower your team through a five-step process for delegation
- Tips to manage conflict more effectively by understanding its origins, your own conflict response style, and an innovative approach to controlling or resolving conflict when it occurs
- How to create a personal leadership/management development plan to enhance your effectiveness at meeting the needs of your team, city leaders, the utility and its customers

Effective leadership is key to creating a cohesive team and a high-performance organization. This workshop will explore the characteristics of effective leaders, including a discussion of the distinction between leading and managing. Participants will also explore the importance of effective delegation and review strategies to appropriately manage and resolve conflicts.

About the instructor

Jeff Russell is a principal of Russell Consulting, Inc., and specializes in analyzing and understanding the origins of organizational challenges to help accomplish lasting change and improvement. For more than 30 years, he and his wife, Linda, have been providing innovative and dynamic skill training for leaders, managers, supervisors and employees on a wide variety of organizational and leadership topics. Prior to founding RCI, Jeff served as the human resources coordinator for the Wisconsin Department of Administration and as an assistant administrator in the Department of Health and Family Services. He is an ad hoc faculty member with the University of Wisconsin's Small Business Development Program, Wisconsin Certified Public Manager Program, and Division of Continuing Education and Applied Studies. Jeff has a bachelor's degree in Humanism and Cultural Change and a master's of science degree in Industrial Relations from UW-Madison.



The day's schedule

- Registration and continental breakfast at 8:30 a.m.
- Training begins at 9 a.m. and concludes by 3:30 p.m.
- Lunch and afternoon refreshments are provided

Location

Glacier Canyon Lodge Conference Center
45 Hillman Road
Wisconsin Dells
Phone: (608) 254-1020

A room block has been reserved for the seminar. Please reference the MEUW Training Program and reserve no later than May 1 to receive the special rate.

Register online at meuw.org

Deadline: May 28

\$295 for MEUW members

Cancellations are subject to MEUW Policy.

This event will be conducted to conform with COVID-19-related guidelines for personal-hygiene and social-distancing, including a limit on the number of registrants.



Municipal Electric Utilities of Wisconsin