

Advanced Leadership Development: *Communications, Empathy, and Attitude*

Leading people and projects — and being “in charge” — demands that individuals develop a set of essential skills. Three specific skills — communications, empathy, and attitude — are foundational to helping a leader inspire positive change and empower those around them to work to achieve common goals. This interactive, one-day workshop will offer insights from experienced leaders and practical ideas that can be immediately put into practice by both emerging and seasoned leaders.

Key Learning Objectives

- Understand why these skills are as important as the technical skills
- Learn how to relate more effectively to others in the workplace
- Recognize how positivity results in a strong work ethic and relationship with teammates
- Understand how to communicate to problem solve and resolve conflicts
- Apply these skills to specific situations

Why attend

- Learn from accomplished leaders and take away valuable lessons you can apply to your own work
- Focus on what it takes to be a leader in today's workplace and pick up tips to be more successful

The one-day program begins with check-in and networking at 8:30 a.m. and will conclude by 3:30 p.m. Continental breakfast and buffet lunch will be provided.

LOCATION

The Lodge At Mauston — 104 Lodge Lane, Mauston

A room block is available for a group rate; call (608) 747-2200 and mention MEUW – rate is guaranteed only through March 18

Tuesday
April 18

Mauston, Wisconsin

Who should attend

Those who are “in charge” of their community-owned electric utility — workers with titles like Electric Superintendent, Lead Lineman, Director of Public Works, or Utility Manager, among others

Discussions will benefit municipal utility leaders of all experience levels, including those who may be new to their role, those in line to be the next leader, and those who already have extensive experience and simply want to learn from others responsible for similar work.

WORKSHOP FACILITATORS



Nilaksh Kothari was the chief executive officer and general manager of Manitowoc Public Utilities — Wisconsin's largest public power utility — for 22 years. He doubled utility revenues and quadrupled owned assets, expanded the service spectrum, and built critical new public-private partnerships. He served the industry on boards at the state and national levels and was recognized for his leadership.



Jeff Feldt has more than 35 years of experience in the electric utility industry and was general manager of Kaukauna Utilities for 20 years. He also served as chair of WPPI Energy, a wholesale electric power provider to 51 community-owned electric utilities. He served the industry on boards at the state and national levels and has been recognized for his leadership.

> **\$295 per person** (MEUW members/communities only)

Register online
Deadline: April 14

The logo for MEUW.org, featuring a stylized 'U' with a red and blue design, followed by the text 'MEUW.org' in a bold, sans-serif font.