



2019 Customer Service ROUNDTABLES

Hosted by MEUW



What are the “Roundtables”?

MEUW’s Customer Service Roundtables bring together member utilities to meet and exchange ideas and information with their peers. The forum provides members an opportunity to start discussions among front-office and customer-service personnel regarding leading practices, service trends and emerging issues affecting municipal electric utility customers. **Everyone is welcome!**

Having each member utility send at least one representative helps to ensure the information and ideas exchanged can benefit every municipality MEUW serves. **There is no cost to attend and lunch is provided.**

Members of MEUW’s Accounting and Customer Service Committee moderate each session.



Attend the session on the date or in the location that works best for your schedule!

Each session begins at 9:30 a.m. and concludes after lunch by about 1:30 p.m.

Tuesday, April 23

CUMBERLAND UTILITY OFFICE
1265 Second Avenue., Cumberland



Thursday, April 25

CASHTON COMMUNITY HALL
812 Main Street, Cashton

Tuesday, April 30

HARTFORD UTILITIES
620 W. Sumner Street, Hartford



Thursday, May 2

WAUNAKEE UTILITIES
322 Moravian Valley Road, Waunakee

Tuesday, May 7

BELMONT PUBLIC LIBRARY
220 S Mound Ave, Belmont



Friday, May 10

WISCONSIN RAPIDS WATER
WORKS & LIGHTING COMMISSION
221 16th Street S., Wisconsin Rapids

Tuesday, May 21

KAUKAUNA UTILITIES
777 Island Street, Kaukauna

Register online at meuw.org

Deadline is one week prior to each session



Municipal Electric Utilities of Wisconsin