

LIVELines

Volume 63, Issue 11 | November 2015

2 Safety Corner

4 Coming Events

7 Member News
& Tidbits

8 Classifieds

Management Training Program Continues to Grow

The Oct. 7 Management Training Program: Session C covered the topic of utility management and risk management. There was a total of 38 attendees at the seminar, representing 19 member utilities.

Strategy is critical in the utility industry as it faces ongoing changes and challenges related to competition, technology, regulation and customer demands. Presenters Dave Krause and Linda Pophal reviewed risk identification in the utility industry and provided a 7-step process for strategically planning how to manage those risks. The seminar also took a specific look at project planning including a review of critical rules and regulations, a discussion of professional services selection and what makes an effective RFP. Key items attendees took away from the seminar included being able to recognize the risks that utilities face, knowing the seven steps of an effective strategic planning process and the essentials of project planning.

There was a total of eight graduates recognized this session for completing all six sessions of the Management Training Program. Congratulations to the following graduates: Amy Brick, Kaukauna Utilities; Casey Engebretson, Black River Falls Municipal Utility; Erin Goldade, Stoughton Utilities; John McLain, Stoughton Utilities; Paul Raab, Reedsburg Utility Commission; John Richmond, Marshfield Utilities; Brett Schuppner, Reedsburg Utility Commission; and Nicolas Whipple, Marshfield Utilities.



Dave Krause reviews how to stay compliant with Wisconsin's bidding laws for construction projects.



Program graduates pictured left to right: Paul Raab, Reedsburg Utility Commission; Amy Brick, Kaukauna Utilities; Casey Engebretson, Black River Falls Municipal Utility; Erin Goldade, Stoughton Utilities; John McLain, Stoughton Utilities; John Richmond, Marshfield Utilities; Brett Schuppner, Reedsburg Utility Commission; and Nicolas Whipple, Marshfield Utilities.

The MEUW Management Training Program consists of six sessions and has been a successful effort in providing education to create “home grown” management personnel. This program is designed for both existing management and future management prospects offering relevant and engaging sessions. Participants may start at any point in the six-session (A-F) program, which is scheduled over a two-year period. MEUW will recognize those who complete the program. [Click here](#) for more information on the program.



MEUW Safety Corner

By Chris Schlechta, MEUW Director of Safety Services

During the first week of October we celebrated Public Power Week, giving your community the opportunity to see some of the “behind the scenes” action of what it takes to deliver reliable power. Events like this allow our member utilities to showcase all the advantages of public power, energy conservation and even the tools needed to get the job done. Anytime you have these opportunities, make sure you take time to point out the training and the safety awareness that’s required to do the job and make it home safely every night.

Utilities spend a lot of time and effort to develop their messaging on everything from energy conservation to rate increases. Is your messaging on safety targeted to the public teaching the “why” and not just the “what?” Every year, people are killed when coming in contact with downed electrical power lines despite the fact that this danger is one of the strongest messages promoted by utilities. Another 130-180 per year are killed coming in contact with overhead wires. Even after ruling out those killed by what some might call “freak accidents,” there are still a tremendous number of fatalities and non-fatal injuries every year that could be avoided.

So what’s the solution? Make sure that safety is a core of your public education and outreach programs. Go beyond simply showing the personal protective equipment that must be worn to do the job safely, and explain in detail what it does to protect you.

I had an interesting conversation with a firefighter in another state recently about the practice that the overwhelmingly majority of the fire service has discontinued; cutting drip loops on the secondary and/or pulling meters. Despite the fact that he was lacking in the proper tools, training, PPE and permission from the utility - he claimed that there was no danger to him or others that did this because he could find no evidence of a firefighter being injured or killed doing this task. The reality of the matter is, we do see injuries occurring in the electric industry performing these tasks because of the sheer frequency that these job tasks occur. We would see significantly more, if those in the electric industry weren’t properly trained and protected. The flip side of that argument is that there are far fewer firefighters conducting this same task, coupled with the fact that these job tasks only produce an unsafe condition in a small percentage of occurrences. Like everything else, it’s purely a numbers game. The more you increase the frequency, the more likely you are to have an incident.

What made me think about proper messaging is that despite constant warnings and education, here was an individual that should have known better. However, he based his logic on his observation that the local IOU meter technician was pulling 60 meters a day as a one-man crew – so it had to be safe. This individual was a perfect example that either people learn the hazard through an incident that changes their mindset or through better education to illustrate all of the things that could go wrong, and why it’s best to simply stay clear and let a qualified professional handle that task.

It is important to focus your safety messaging on more of the “why” of the hazards, and not just the “what.” If there is any way that I can be of assistance please don’t hesitate to contact me at cschlechta@meuw.org.

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Carbon Monoxide Safety - Detection is the Best Method

More than 400 Americans die from unintentional carbon monoxide poisoning every year, according to the Centers for Disease Control and Prevention. A staggering 20,000 visit the emergency room, and more than 4,000 others are hospitalized from the invisible killer.

As we head into winter; furnaces kick in, cars are being warmed in the garage, and windows and doors are sealed tight. This is the time of year when it's important to remind individuals and families of the dangers of carbon monoxide.

Carbon Monoxide (CO) is a tasteless, odorless, invisible and otherwise undetectable gas that often goes undetected by humans. Therefore making it easy to be caught off guard striking victims without warning.



LEARN WHAT YOU CAN DO TO PREVENT CO POISONING

» AT WORK

- Be aware of small buildings that have a furnace in them, and garages where vehicles run to warm up. These are hot spots for CO buildup.
- Make sure that vents are clean and operational.
- Maintain and check equipment that can produce CO to reduce emissions.

» AT HOME

- Never use a gas range or oven for heating.
- Open the fireplace damper before lighting a fire and keep it open until the ashes are cool. An open damper may help prevent build-up of poisonous gases inside the home.
- Install CO alarms with battery backup outside separate sleeping areas and on every level of your home.

- Make sure vents for the dryer, furnace, stove and fireplace are clear of snow and other debris.
- Remove vehicles from the garage (attached or detached) immediately after starting.

» GENERAL

- Know the symptoms of carbon monoxide poisoning: headache, dizziness, weakness, nausea, vomiting, sleepiness, and confusion. If you suspect CO poisoning, get outside to fresh air immediately, and call 911.
- Never use portable generators, gas or charcoal grills inside homes, buildings or garages, even if doors and windows are open. Use generators outside only, in well-ventilated areas away from all doors, windows and vents.
- Maintain CO alarms; checking them on a regular basis.

Please share this important reminder with your employees and communities! Download a [fact sheet](#) from OSHA.



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MEUW JT&S Overhead/ Underground Design Seminar

The MEUW JT&S Overhead/Underground Design Seminar will be held Dec. 8-9 in Eau Claire, WI. This seminar continues to be a popular and well-attended event. Participants attending this seminar will learn about regulatory standards and how those standards apply to specific job duties.

Dave Krause, P.E., Krause Power Engineering, LLC of Chippewa Falls will be facilitating the seminar again this year. Dave has an advanced knowledge of electric linework and electrical engineering, which offers attendees a unique perspective into line design. Dave has designed, built and maintained distribution systems that are safe and effectively serve present customer needs as well as future demands. While you won't leave this seminar being able to engineer your own distribution system, you will learn construction standards and why it is important to follow them.

Safety directors, supervisors, superintendents, linemen, foremen and operations managers who are looking to gain or improve their understanding of engineering, operations and management assistance are encouraged to attend. Watch for registration materials coming soon!

Coming Events

- Nov. 10-11 MEUW JT&S Lineman Seminar
Wisconsin Dells
- Dec. 8-9 MEUW JT&S Overhead/Underground
Design Seminar, Eau Claire
- Jan. 27-29 MEUW WI/REC Joint Superintendent's
Conference, Wisconsin Dells
- Feb. 10 MEUW Management Training
Program: Session D, Wisconsin Dells
- Feb. 17 Municipal Utilities Legislative Day,
Madison

Mark Your Calendars! Visit the MEUW [website](#) for a full list of events scheduled through summer of 2016.

APPA Academy Webinar Series



An internet connection and a computer are all you need to educate your entire staff for just \$89. Register today at APPAAcademy.org. Non-APPA members enter coupon code **MEUW** to receive the member rate.

- Cybersecurity Webinar Series:
Improving Cybersecurity Posture:
Public Power Case Studies **Nov. 4**
- Best Practices in Developing NERC Relay
Maintenance and Testing Programs **Nov. 12**
- Cybersecurity Webinar Series:
Utility Community Intelligence **Nov. 17**
- Cybersecurity Webinar Series: The Role of Joint
Action Agencies in Addressing Cybersecurity **Dec. 10**
- Cybersecurity Webinar Series:
Developing a Cybersecurity Plan **Jan. 7**



MEUW Members Celebrate Public Power Week!



Public Power Week, held October 4-10, marked the 29th anniversary as a nationwide program to celebrate the importance of public power to local citizens, including state and national officials. Public Power week is a great time for members to give back to customers and to showcase the utility as a local expert on wise energy use and a partner in economic development efforts and community projects. MEUW's 82 members throughout Wisconsin serve more than 280,000 customers. Nationally, more than 2,000 public power utilities serve 47 million, or about 15 percent of the population.

Many members hosted community events in honor of the annual event, some of which brought hundreds of customers into the office in just one day. Here's a look at what some of our members did to celebrate:

Arcadia Electric Utility hosted a grand opening of their new substation behind Shopko, Oct. 8. Community members were invited to learn about the ins and outs of the trucks, climbing a power line, and the mechanics in the substation itself. Some students from Arcadia Middle School got in on the learning, too!



Arcadia Middle School students visit the grand opening.



Jefferson Utilities Public Power Hunt winner Jessica H. and her children. (The keychain was hidden in the bush she is standing behind!

Jefferson Utilities hosted a public power hunt for the second year in a row. They hid a keychain within their service territory and released clues each day to its location. The person to find the keychain won a brand new washer and dryer.

Juneau Utilities held demonstrations on Oct. 6 for 3rd grade students of Dodgeland School District and grades K-2 from St. John's school in Juneau.

Kaukauna Utilities combined Public Power Week with the grand opening of Hydro Park, a park that was created in conjunction with updating one of their hydros. The festivities included live music, ice cream and cookies, bicycle pedal-powered demos, along with live demonstrations of the distribution



Eric Kostecki of WPPI Energy had students ride a bike to generate enough electricity to turn light bulbs on.



Kaukauna Utilities conducted live demonstrations during the event.



power trailer designed to demonstrate safety. The utility also gave away four Nest thermostats in a drawing and did a Christmas light exchange if customers brought in a food item for the local food pantry.

Menasha Utilities celebrated the event by handing out free energy kits and door prizes, and teaching participants how to save money on utility bills.



Menasha talks to customers about energy.

Oconomowoc Utilities celebrated the entire month of October in honor of 115 years of Public Power. Customers were invited to win an iPad or TV. To participate, Oconomowoc Utility customers brought their paid utility bill to City Hall to have their name entered into a drawing to win either first prize of an iPad Mini or second prize of a 24" Samsung LED TV.

Oconto Falls Municipal Utilities gave away gift bags, consisting of an LED light bulb, an LED nightlight and a deck of energy/water conservation playing cards. In addition, they served cookies in the lobby all week.



Reedsburg Utility Commission Public Power Hunt winner.

Reedsburg Utility Commission hosted an interactive Public Power Hunt and hid a light bulb night light somewhere around the city. They released a clue/riddle each day until someone found it. Participation was high and the winner won up to \$750 towards an Energy Star appliance.

...continued on page 6

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Public Power Week Highlights *continued...*

Rice Lake Utilities held a successful food drive with refreshments and a drawing for solar lights each day in their lobby for the week. They had a wide assortment of donations on top of the abundance of food including dog and cat food, shaving cream, shampoo and conditioner, toothpaste and toothbrushes, baby food, toilet paper, paper towels and more. Everyone who donated received a thank you gift from the utility. "I can't believe we collected that much. It is amazing to see the community come together and help each other; we love Public Power Week!"



Rice Lake Utilities gathered donations for the We Share Food Pantry.



Utility Director Kevin Westhuis presents Cheryl D. and her daughter with the Medallion Hunt prize.

River Falls Municipal Utilities hosted a Medallion Hunt, where the winner could win a fat-tire bicycle by finding the medallion hidden anywhere within the RFMU service area. They also celebrated with personal lineman recognition, several marketing campaigns that included photos with "Hank" the Superhero Lineman, and snacks in the lobby at City Hall.

Stoughton Utilities tried something new this year, hosting a fall carnival on Oct. 6. Approximately 200 customers attended the carnival and events included carnival games, two giant inflatables, photo booth and delicious carnival food including cotton candy, popcorn and corn dogs.



Attendees play Plinko at the Stoughton Utilities carnival.

Sun Prairie Utilities celebrated by hosting an Open House for all customers to attend. Thanks to the beautiful weather, the utility was able to hold the event in their garage and parking lot. They served lunch including grilled brats and hot dogs, potato salad and macaroni salad (provided by their neighbors at the Watertown Chop House), chips, ice cream and beverages to about 700 people. The



Customers gather for a free lunch, games and prizes at Sun Prairie Utilities.

famous Spin-to-Win Wheel was present and everyone had the chance to win a great prize. All customers received a Sun Prairie Utilities backpack with sunglasses, a mobile ID pocket, an energy savers booklet and a water conservation wheel. The utility's WPPI Energy Services Representative set up a table to talk to folks about Renewable Energy and each customer had the chance to purchase Renewable Energy "blocks." They also displayed a Smart House thanks to Focus on Energy. "We always enjoy socializing with all the customers that attend this event every year."

Two Rivers Water & Light celebrated by having an open house and Christmas Light Exchange. Customers were able to bring in either an old set of Christmas lights to be recycled or some non-perishable food for their local food pantry and in return they received a string of new LED Christmas lights. They also gave customers a chance to win door prizes by picking candy that was wrapped up; and if they picked the right color, they won a small prize!



Waupun Utilities customers line up for the holiday light exchange.

Waupun Utilities celebrated Public Power Week along with the Fire Department celebration of Fire Prevention Week and were able to showcase its service entities at their joint open house, Oct. 5. The event was held at the Safety Building, and included displays from Police, Fire, DPW, EMS and utilities. The utilities offered bucket truck rides for all ages, held a Power Town electrical safety demonstration, promoted CFL bulb recycling and hosted a holiday light exchange. Customer traffic was steady the entire event and they provided more bucket truck rides than any other event in the past. The first holiday light exchange was also well received. About 60 customers exchanged up to two strands

of working incandescent holiday lights for energy efficient LED lights. The utilities tracked the energy use of the exchanged incandescent strands, and the approximate energy total was 14.3 kWh. The 119 LED strands handed out use an estimated 595 Watts. That's a net savings of 13.7 kWh for Waupun residents; a simple but effective way to use less energy!



Utility Director Tom Bushman presents an attendee with a prize.

Member News & Tidbits

MEUW Executive Director Announced

MEUW is pleased to announce the hiring of the new executive director, Matt Bromley. Matt will begin his employment with MEUW Monday, Nov. 30, 2015.

Matt is currently executive director for Customers First! Coalition (CFC), a statewide non-profit organization of electricity providers, workers and customers that was formed to protect the interest of electric consumers in Wisconsin. MEUW is a member of CFC. Matt has been with Customers First! Coalition since 2007. We are excited to welcome Matt onboard!

MEUW Hires Regional Safety Coordinator

MEUW welcomed Mike Martin on Oct. 15 as the Region 4 safety coordinator, serving Crystal Falls Utilities, MI; City of Gladstone, MI; City of Norway, MI; City of Stephenson, MI; Eagle River Utilities, WI and Florence Utilities Commission, WI.



Mike Martin began his career in the fire service in 1987. He quickly moved up, becoming captain and later becoming the fire inspector for the Orion Township Fire Department located in Orion Township, Michigan. While fire inspector he followed his educational goals and received a bachelor's degree from Sienna Heights in public safety studies and design engineering technology. Later, he pursued his certification in the Fire Staff and Command Program and is currently pursuing a master's degree in public administration from Eastern Michigan University. He has taught CPR and first aid training for several years in many parts of Michigan. Recently, he has worked for Power 4 America as a HSE trainer conducting training for Michigan's second largest investor-owned utility, Consumers Energy.

Mike is from Lake Orion, a small town in the outskirts of Detroit. While not working, Mike has several hobbies to keep him busy. He does quite a bit with photography, focusing on nature. He enjoys spending time with his dog, Jadea. He also enjoys traveling with his wife, Sharon, especially around Michigan. Mike has two children, Matthew, who attended Saginaw Valley State University, and Julie, who attended Central Michigan University. Mike is currently residing in Kingsford, Michigan where he and his wife Sharon have wanted to live for many years.

MEUW Job Training & Safety Schedule Update

The JT&S training schedule through December 2015 is available on the MEUW website. For the schedule, overview of upcoming sessions and session agendas [click here](#).

Connect with MEUW on LinkedIn!

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Send your member news and tidbits to Rachel Stephenson at rstephenson@meuw.org.



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Classifieds

The city of Two Rivers is seeking a dynamic, strategically minded, and customer focused individual for the position of electric utility director. Interested candidates should send a detailed letter of interest and resume by November 15, 2015. [Click here](#) for a complete job description and application details.

MEUW is currently seeking a highly motivated, ambitious and outgoing individual to serve as regional safety coordinator. This position will serve Region 10: the municipality and/or municipal-owned utilities of St. Croix County Wisconsin, City of River Falls and River Falls Municipal Utility, and the City of Menomonie. The deadline to apply is Nov. 18, 2015. [Click here](#) for a complete job description and application details.

Black River Falls Municipal Utilities is accepting applications for a journey-level line technician. Applications must be received by Friday, Nov. 20, 2015. [Click here](#) for a complete job description and application details.

Oconomowoc Utilities is currently seeking a dynamic leader for the position of utility manager. The application deadline is 4:00 p.m. on Nov. 20, 2015. [Click here](#) for a complete job description and application details.

Brodhead Water & Light (BWL) is accepting applications for a journey-level electric lineworker. Consideration will also be given to apprentice lineworkers and those who have completed the Electrical Power Distribution Program. Applications will be accepted until the position is filled. [Click here](#) for a complete job description and application details.

The city of Fennimore, seeks to fill a full-time electric lineworker position. The individual hired will work as part of a three-person team responsible for day-to-day operation, maintenance and repair of the municipal electric system. Applications will be accepted until the position is filled. [Click here](#) for a complete job description and application details.

Manitowoc Public Utilities (MPU) is seeking applications for the position of environmental engineer. This full-time position provides professional engineering services to ensure regulatory compliant electric and water utility operations and maintenance. Applications will be accepted until the position is filled. [Click here](#) for a complete job description and application details.

Waunakee Utilities is accepting applications for a journey-level electric lineworker. Applications will be accepted until the position is filled. [Click here](#) for a complete job description and application details.

Send your employment opportunities to Rachel Stephenson at rstephenson@meuw.org.

The Energy Center of Wisconsin Continuing Education:

LEDs: technology, controls and costs

November 11 | 8:00 a.m. - 1:00 p.m. | Green Bay, WI

Hosted by Wisconsin Public Service in partnership with Seventhwave.

LEDs are still considered a relative newcomer in the lighting market. However, they are entering the growth phase of their product life cycle which means they are gaining even more momentum. Join us to examine the latest LED products. We'll highlight those that perform well, as well as those that do not and explain why coupling lighting controls with LED technology is the next step to enhanced energy conservation. A thorough analysis of costs associated with implementation will be reviewed and a Lambeau Field representative will discuss potential state-of-the-art lighting renovations at the legendary Packers stadium. [Learn more and register today.](#)



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